



February 25, 2019

To Whom It May Concern:

All school districts are looking for ways to add additional layers of safety and security to their existing emergency management system without busting their budget, and Pulaski County Schools was no exception. So, choosing Raptor Technologies was a no-brainer. We knew Raptor Technologies is the leader in visitor management and provides a comprehensive volunteer management solution, however, our first priority, as a district, was to streamline our existing parent-student reunification process. The Raptor Emergency Management mobile application provides the logistical framework we were looking for to run a more efficient student-parent reunification.

It was reported that Marshall County High School (Kentucky 2018) took over 16 hours to complete the parent-student reunification process, from beginning to end. After these findings were reported, we knew we had to streamline our process. Reunifying parents and students using the Raptor Emergency Management mobile app reduces the reunification time drastically and eliminates the use of redundant paperwork and record searching. As communication is the key in such an incident, the Raptor Emergency Management mobile app provides critical information to be communicated to school administration on the status and location of all students, staff, and visitors in the building. This critical information of status and location helps first responders decide where to triage if needed, which in turn leads to updated communication to parents. Another feature of the Raptor Emergency Management system is the Drill Management component. Drill Manager organizes and keeps a record of our Emergency Management Drills across our 17 facilities.

We were so impressed with the Raptor Emergency Management system, this led us to look at the Visitor and Volunteer Management System. We were pleasantly surprised to find out all three products work hand in hand. The visitor management system helps us keep track of all visitors in our buildings, provides a picture for identification badges, and, most importantly, assures us that anytime someone visits our schools they are screened, in real-time, through the sex offender registries in all 50 states. Having all three of these products working together provides us with the confidence we have improved our communication capabilities during a critical incident and are utilizing our funds efficiently.

Of course, a product is only as good as the continued support and customer service provided. We have been extremely pleased with Raptor Technologies rapid response to questions and issues while we were setting up and installing our programs. I would highly recommend talking to Raptor Technologies to see how they can help you improve upon your existing Emergency Management and safety procedures in your district.

Best regards,

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