RAPTOR®
TECHNOLOGIES
THE GOLD STANDARD IN SCHOOL SAFETY

Raptor® Visitor Management On-Site Implementation Options

More than 32,000 K-12 schools nationwide trust Raptor Technologies® to protect their schools. As the nation's leading provider of integrated school safety technologies, Raptor is more than just a software provider. We are a partner who truly cares about your success.

We employ a dedicated team consisting of a Client Services Manager and Professional Services Engineers to implement the system, thoroughly train your staff and end-users, and perform model installations. Our implementation and training options are based on best practices developed after working with thousands of districts nationwide.

Train-the-Tech

- ✔ **Train-the-Tech Session (On-Site)**
- ✔ **Model Schools* (On-Site)**
- ✔ **End-User Training (Remote)**

Day 1: On-Site Train-the-Tech Session
This is an on-site session with district staff to demonstrate the install process, technical variables, best practices, and common troubleshooting tips. After this session, district IT staff will be equipped to perform the remainder of installs on a timeline that fits their availability.

Day 2: On-Site Model Schools
This day consists of visits to 2-3 sites the district chooses. The Raptor Professional Services Engineer will install the system and train staff locally. After analyzing the technical environment, office setup, and staff/visitor interaction, the Professional Services Engineer will observe usage to answer follow-up questions, monitor for any potential technical issues, and provide consultation and guidance for best practices.

Remote End-User Trainings
Remote training includes high-quality webinars, training videos, and reference documents customized to your district's specifications.

Train-the-Users

- ✔ **Train-the-Tech Session (Remote)**
- ✔ **Model Schools* (Remote)**
- ✔ **End-User Training (On-Site)**

Remote Train-the-Tech Session
Raptor will lead a remote webinar with district staff to demonstrate the install process, technical variables, best practices, and common troubleshooting tips. After this session, district staff will be equipped to perform the remainder of installs on a timeline that fits their availability.

Remote Model Schools
This remote session is to install the Raptor system at the district's chosen model location. The Raptor Professional Services Engineer will observe and resolve any potential technical issues and remotely train local staff to begin using the system immediately.

On-Site End-User Trainings (Up to 2 Days)
Raptor will lead multiple, in-person sessions to accommodate staff availability for your entire district. Sessions can be customized to different roles within Raptor, such as Entry Admin or Building Admin. Training concludes with Q&A with the Raptor Professional Services Engineer. After this session, end-users will be equipped to go live with the Raptor system.

*2-3 initial sites chosen by district that would best represent intended usage in a full-scale implementation

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